



**TWICKENHAM
YACHT CLUB**

Established 1897

✉ info@twickenhamyc.co.uk

🌐 twickenhamyc.co.uk

📍 Riverside, Twickenham TW1 3DL

RYA First Aid Course - Terms & Conditions

Please read these Terms & Conditions before booking and attending an RYA First Aid course at Twickenham Yacht Club (TYC).

By booking a place, you agree to comply with these Terms & Conditions.

Booking and attendance

Please ensure that all information provided when booking is accurate. If information provided is found to be inaccurate and affects your eligibility or ability to take part in the course, TYC reserves the right to refuse or end your participation. No refund or transfer will be offered in these circumstances.

Please arrive at least **10 minutes before the scheduled start time** so that the course can begin promptly.

You must attend the **full course** and complete all required elements to be eligible to receive your RYA First Aid certificate.

Please let us know in advance if you have any accessibility requirements or other needs that may affect your participation in the course.

TYC aims to provide a welcoming and respectful environment for everyone. If, in the opinion of the course instructor, a participant's behaviour is unreasonable, disruptive or unsafe, they may be asked to leave the course. No refund or certificate will be provided in these circumstances.

Cancellation Policy

Courses will normally go ahead in poor weather, as the RYA First Aid course is classroom-based. Refunds will not be offered if you choose not to attend because of the weather.

If TYC cancels the course before it begins, you will receive a **full refund** of your course fee.

If TYC has to stop a course after it has started and is unable to complete or rearrange the remaining training, you will receive a **full refund**.

In all other circumstances, course fees are **non-refundable**.

Transfers

Course places cannot be transferred to another person or moved to another course date.

Last updated: August 2026